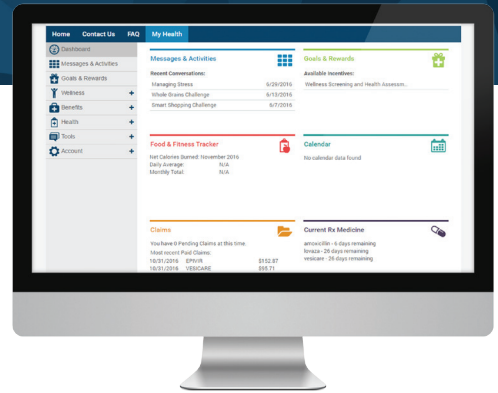


PRODUCT FEATURES:

Member Portal

EEs / Members

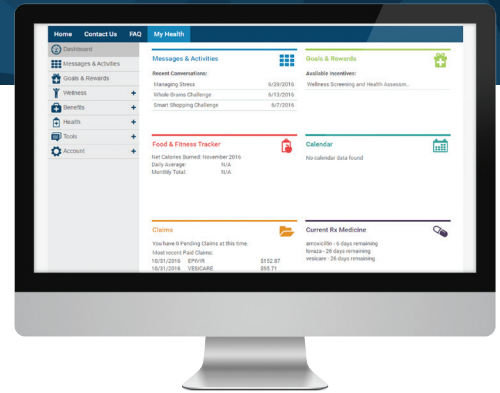


Feature	Desktop	Mobile App	API
Medical Underwriting Application			
Self-registration (No Census Preload, Accessible via Link Common to Client)	✓	✓	
Online Questionnaire	✓	✓	
Completed PDF Form	✓	✓	
Enroll & Manage Benefits			
Open Enrollment; Change Benefits, Mid-Year Enrollment / New Hire	✓	✓	
Standard Benefits: Medical, Dental, Vision, FSA, HRA, HSA	✓	✓	
Ancillary Benefits: Life, STD, LTD, etc.	✓	✓	
Supports Self-funded and Fully Insured Plan Designs and Rules	✓	✓	
Defined Contribution Calculator	✓	✓	
Benefit Advisor Tool for Private Exchange Offerings	✓	✓	
Upload QLE Documents; On Mobile, Take a Picture	✓	✓	
Custom Worksheets (Debit Card Request, Spouse Employment, etc.)	✓	✓	
Manage Beneficiaries	✓	✓	
Coordination of Benefits (COB) Form	✓	✓	
Manage and Change a PCP	✓	✓	
Print a Summary of Elections	✓	✓	
Claims and EOB Access			
Medical Claims	✓	✓	
Paid and/or Pending	✓	✓	
Pharmacy Claims	✓	✓	
Current Medicines with Alternatives	✓	✓	
Past Medicines	✓	✓	
Accumulators	✓	✓	
Flexible Spending Accumulators	✓	✓	
Access to RedCard EOB, by Claim	✓	✓	

continued on reverse ...

PRODUCT FEATURES:

Member Portal



... continued

Feature	Desktop	Mobile App	API
Documents, Forms, Links library			
View and Print Plan Documents, SBCs, etc.	✓	✓	
View and Print Forms	✓	✓	
Library of Web Links	✓	✓	
RedCard ID Card	✓	✓	
Price Transparency Tool (HC Blue Book*)			
Pooled Sites	✓	✓	
Rewards and/or Non-Rewards	✓	✓	
Provider Look-up Tool			
Search and Compare (Based on Location, Specialty, Plan Tier, and More)	✓	✓	
Nurse Line	✓	✓	
Messages & Activities (Communications)	✓	✓	✓
Population Health Features			
Comprehensive Incentive Programs	✓	✓	
Incentive Points Management	✓	✓	✓
Incentive Fulfillment	✓	✓	
Integrated Food & Fitness Devices/Apps (Over 100 Devices, i.e. Fitbit, Garmin)	✓	✓	✓
Disease Management and Health Coaching	✓	✓	✓
RN Health Coaches	✓	✓	
Online Scheduling	✓	✓	
Health Risk Assessment	✓	✓	
Lab/Biometric Screening Event	✓	✓	
Event Management & Logistics	✓	✓	
Online Scheduling	✓	✓	
Direct to Lab Vouchers (LabCorp)	✓	✓	
Billing Direct or as a Claim	✓	✓	
Online Education Modules	✓	✓	
Digital Health Coaching Modules (Readiness-to-Change)	✓	✓	
Challenges: Trivia, Individual, Team	✓	✓	

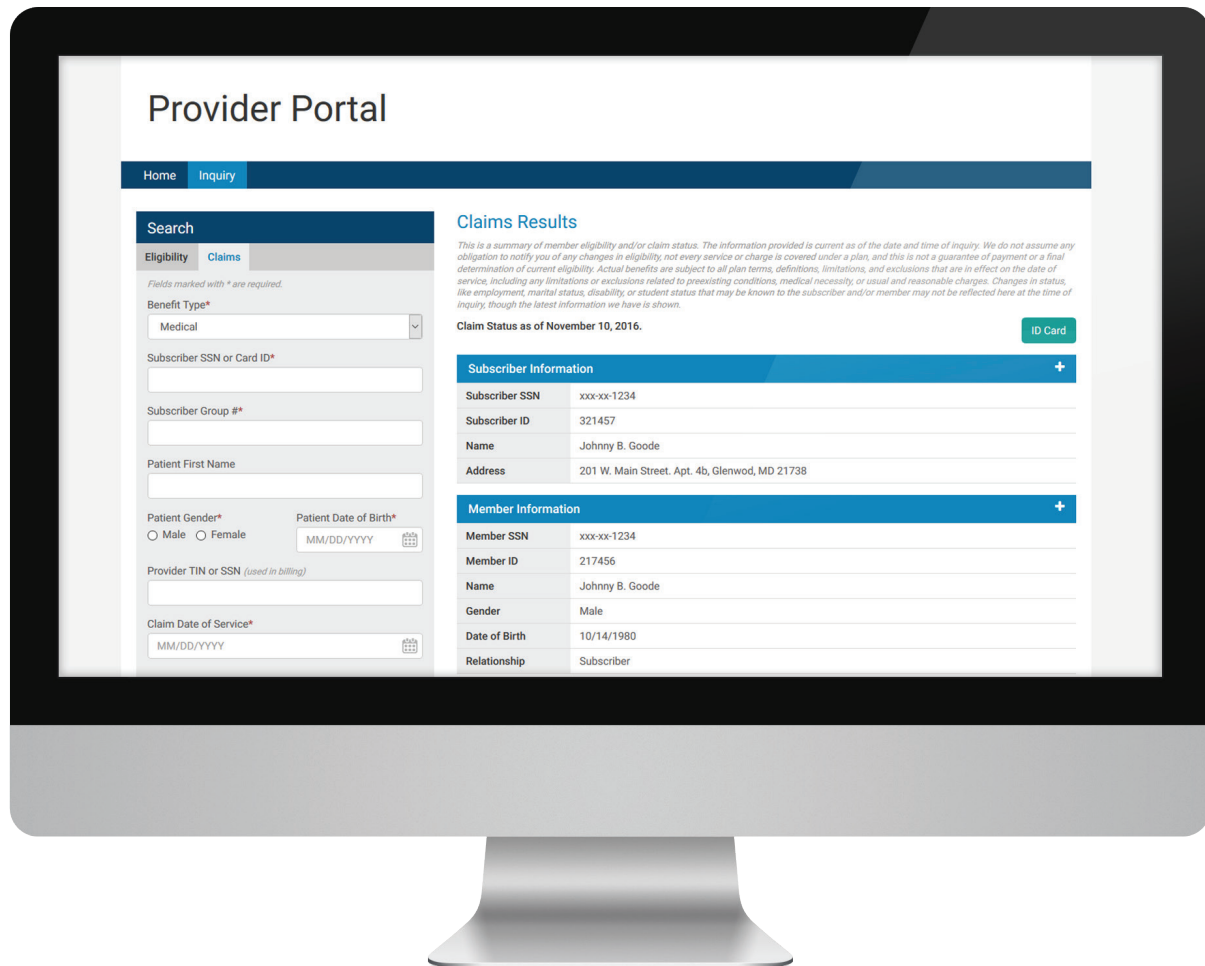
*We use the TPA's contract with HCBB and implement the connectivity for the member

PRODUCT FEATURES:

Physician Inquiry Portal

Physician Office Staff

Feature	Desktop	Mobile Ready
Sign-In Not Required (Requires Matching Combination of Search Terms)	✓	✓
Eligibility Inquiries	✓	✓
Claims Inquiries	✓	✓
Access to Plan Documents	✓	✓
RedCard EOP	✓	✓



PRODUCT FEATURES:

Client Portal

Clients / Brokers



Feature		Desktop	Mobile Ready
Enrollment Management		✓	✓
Manage Enrollment on Behalf of EE		✓	✓
Approve EE Submitted Requests		✓	✓
Review and Archive EE Submitted Documents		✓	✓
Evidence of Insurability (EOI) Management		Jan. 1, 2017	✓
Age-Off Management		Jan. 1, 2017	✓
Health Plan Tools		✓	✓
Medical Underwriting Management		✓	✓
ACA Reporting		✓	✓
Population Health Management Dashboard		✓	✓
Points Management		✓	✓
Member Contact Management		✓	✓
Incentive Builder		✓	✓
Toolkit		✓	✓
Active Reporting		✓	✓
Data Status		✓	✓
Documents (Published Reports)		✓	✓
Workflow Activities		✓	✓
Member Portal Configuration Tool		✓	✓

PRODUCT FEATURES:

P2Padmin

Clients / Brokers

Call Center Application



Customer Service

Technical Support

Clinical Management

Administrative Support Roles



Underwriting Support Manager

Implementation Manager

Data Manager

Report Manager

Portal Manager

Features



Personal & Team Work Inbox

Scheduling

Workflow Engine

Task Management

Forms

Unified Communications: Email, SMS Text

Document Generation

Display Custom HTML

Event Scheduling

Skip Logic

Validation

Notifications

User Management & Credentialing

Role-based Security

Single Sign On

Predictive Modeling

Universal Search

Document Management

Document Versioning

Document Templates

Word and Excel Mail Merge

Branding

Multilingual Content Support

Auditing

Unified Messaging

Data Integration (ETL) Management

Layouts and Mapping

ETL Processing

Accumulator Processing

Database Management

Table and Field-level Control

Multi-table Relational Data Linkage

Report Tools

Report Library

Report Builder

Report Scheduler

Report Publishing